



Level 2 – Introductory Certificate in Team Leading

Aim

This qualification is designed for existing team leaders or those considering a move into a first line management role and provides an introduction to the Level 2 – Diploma in Team Leading. The programme has national and international appeal and recognition - validated by the champions of management, the Chartered Management Institute, which aims to shape and support the managers of tomorrow.

Structure and Content

The programme is delivered over 4 days, providing individuals with an overview of the following areas:

- Developing Yourself
- Customers and the Market Place
- Information and Communication
- Planning and Allocating Work to the Team
- Working with Others

Method of Delivery

Each workshop is highly participative through the use of group discussion, exercises and case studies.

Assessment

Each candidate would be required to complete a short assignment designed to test individual knowledge and understanding of the whole qualification.

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